

# ABU BAKAR NGAH

## Associate Trainer

**BAKAR** is a HRDF-certified trainer/facilitator, and has a strong passion in developing people to improve them personally and professionally. Bakar has more than 25 years of working experience in the IT industry, mostly with IBM. He has a wealth of experience in leadership/management, training and development, sales, technical sales, marketing, product management and technical support. Throughout his career, Bakar had served in various capacities for IBM in Malaysia, ASEAN, Asia Pacific as well as Worldwide. Bakar was inducted into the prestigious IBM Hundred Percent Club (HPC) five times, besides receiving many other awards.



### LEARNING & DEVELOPMENT EXPERIENCE

Bakar started his L&D career in 2008 as IBM internal trainer for new employees onboarding program. Since then, he has wide-ranging experience in facilitating L&D programs in Communication, Leadership, Team Building, Creativity/ Innovation, Sales and Information Technology. His signature program is 'Tongue Untied: The Art of Impromptu Speaking'. His clients include multinational corporations, government linked companies, small and medium enterprises, schools, universities, as well as government institutions.

### CURRENT WORK ACTIVITY

- Coach/mentor for communication & leadership.
- Trainer & facilitator for communication & leadership programs.
- Content creation module development.
- PhD researcher on blockchain technology for halal supply chains.
- Speaker on IR4.0 and Blockchain.
- Industry Advisory Panel & Adjunct Lecturer, Universiti Teknologi Petronas (UTP).

### PREVIOUS WORK ACTIVITY

- Facilitator, Trainer & Coach for SL1M/Protégé Program for Petronas (2016-2019). Facilitated various modules including cultural diversity, business projects, finance projects and entrepreneurship.
- Content creator for online training module for a local bank ("Banking Industry in the Digital Economy Era").
- Coach for managers of Lembaga Zakat Selangor
- Facilitator/trainer for Impromptu Speaking, Slick Presentation and many other programs.
- Chief Advisor/Coach, American Malaysian Chamber of Commerce (Young Enterprise Program).

### Qualification & Credentials

Currently pursuing PhD at Universiti Malaysia Pahang

M. Sc., Michigan State University, USA  
Major: Computer Science  
Minor: Management

B. Sc., Michigan State University, USA  
Major: Computer Science  
Minor: Economics

Train The Trainer (Creator),  
neOOne Associates, 2016

Train The Trainer, PSMB, 2016

Accelerated Learning Starter,  
Delphin, Inc., USA, 2015

IAC Coaching Masteries

Distinguished Toastmaster (DTM),  
Toastmasters International

### AREA OF SPECIALIZATION

- Public Speaking/ Communication.
- Leadership/Management
- Blockchain & IR4.0.
- Information Technology.
- Content Creation.

