

CERTIFIED GRAPHIC FACILITATOR (CGF)



This is a **physical, face-to-face workshop** featuring guided mentoring sessions focused on design and facilitation.

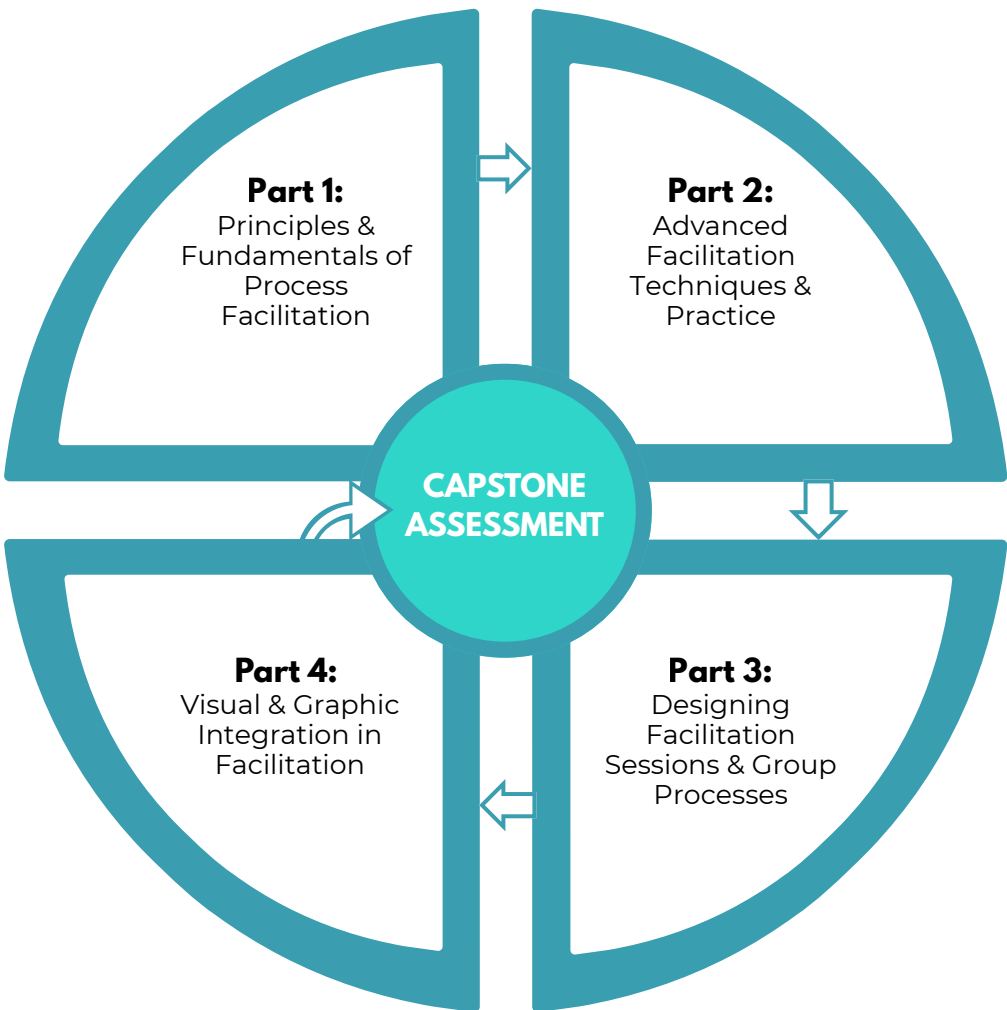
PROGRAM OUTCOME

Upon completing the Certified Graphic Facilitator (CGF) program, participants can confidently facilitate group conversations with clarity, creativity, and purpose. They will develop the mindset and skills of an effective facilitator, strengthen their ability to engage diverse groups, and apply visual thinking to enhance communication and understanding. Through hands-on practice and reflection, participants will learn to listen deeply, think visually, and bring ideas to life using icons, lettering, and live drawing. The program empowers facilitators to support meaningful dialogue, make thinking visible, and inspire collective insight across various contexts.

DATE

- WORKSHOP 1** • 16TH - 18TH OCTOBER 2026
- WORKSHOP 2** • 13TH - 15TH NOVEMBER 2026
- WORKSHOP 3** • 11TH - 13TH DECEMBER 2026
- WORKSHOP 4** • 29TH - 31ST JANUARY 2027

PROGRAM FORMAT



LEAD FACILITATORS:



YASMIN AHMAD MAZLANI

CERTIFIED FACILITATOR (FINEEC)
CERTIFIED ACCELERATED LEARNING PRACTITIONER (IAALP)



ROSIHAN JUARA BAHARUDDIN

CERTIFIED FACILITATOR (FINEEC)
CERTIFIED ACCELERATED LEARNING PRACTITIONER (IAALP)

Retail	Early Bird	Group Fee
RM9,500	RM9,000 REGISTER AND PAY BEFORE 24 TH SEPTEMBER 2026.	RM8,500 GROUP OF 3 OR MORE.

NOTE: FEES INCLUSIVE OF SST.



Scan here for
registration.

For registration, contact Ikram at
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admin@neoone.com.my

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CERTIFIED BY
DRB-HICOM UNIVERSITY
OF AUTOMOTIVE MALAYSIA

CERTIFIED GRAPHIC FACILITATOR (CGF)

PROGRAM DETAILS



TITLE	WORKSHOP OUTCOME	KEY TOPICS
PART 1 Principles & Fundamentals of Process Facilitation (THREE DAYS)	By the end of this workshop, participants will be able to apply core principles of process facilitation, clearly distinguish the facilitator's role from other support roles (e.g., trainer, coach), and confidently lead basic group processes using common inclusive, ethical, and respectful facilitation approaches and processes.	• The Distinction of Facilitation. • The Task of a Facilitator. • The Ways of Being of an Effective Facilitator. • Purpose & Objectives of a Facilitation Session. • Facilitation Standards. • Dynamic Group Decision Making (Sam Kaner) • The Risk-Taking Model. • Flow of a Facilitation Session. • Basic Facilitation Techniques and Processes (e.g., Scaling, Selecting, Prioritizing, etc.). • Practicum: Facilitation techniques. • Reflective practice.
PART 2 Advanced Facilitation Techniques & Practice (THREE DAYS)	By the end of this workshop, participants will be able to facilitate structured group processes using a diverse range of facilitation methods and techniques, skillfully adapting their approach to align with group dynamics and intended outcomes.	• Recap & Reconnect to Part 1. • Advanced Techniques and Processes (e.g., World Café, Fishbowl, Appreciative Inquiry, etc.). • Group Dynamics & Complex Facilitation. • Session Design Canvas (SDC) • Practice Learning Cycle (PLC). • Feedback by Practitioners and Peer review. • Reflective practice.
PART 3 Designing Facilitation Sessions & Group Processes (THREE DAYS)	By the end of this workshop, participants will be able to design comprehensive facilitation session plans tailored to diverse stakeholder needs, integrating clear objectives, purposeful process flow, relevant tools, and meaningful reflection points.	• Recap & Reconnect to Part 2. • Session Flow Models. • Designing Multi-Step Processes. • Designing for Different Objectives. • Creating Process Maps. • Developing Facilitation Templates. • Design Clinic with Peer Feedback. • Feedback by Practitioners and Peer Review. • Reflective practices.
PART 4 Visual & Graphic Integration in Facilitation (THREE DAYS)	By the end of this workshop, participants will be able to confidently integrate visual tools, frameworks, and templates into facilitation sessions to enhance group engagement, collective clarity, and shared understanding.	• Visual Language. • The Art and Science of Doodling. • Design lab; mini graphic facilitation session. • Delivery in Real or Simulated Context. • Feedback by Practitioners and Peer Review. • Reflective practices.

CAPSTONE ASSESSMENT

- Design Submission of a Half-Day or Full-Day Graphic Facilitation Session.
- Delivery in Real or Simulated Context.
- Feedback by Practitioners and Peer Review.
- Reflection Report and Peer Feedback.
- *Optional Certification Interview. (If applicable)*

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